

05-31-01

A

LAW OFFICES
YOUNG & BASILE, P.C.

YOUNG, BASILE, HANLON,
MACFARLANE, WOOD & HELMHOLDT, P.C.

PATENTS, TRADEMARKS AND COPYRIGHTS

3001 WEST BIG BEAVER ROAD

SUITE 624

TROY, MICHIGAN 48084-3107

TELEPHONE (248) 649-3333

FACSIMILE (248) 649-3338

May 30, 2001

2001 COMMONWEALTH BLVD.
SUITE 301
ANN ARBOR, MI 48105-1566
TELEPHONE (734) 662-0270
FACSIMILE (734) 662-1014
DAVID B. EHRLINGER (1920-2000)

700 HARRIS BUILDING
JACKSON, MI 49201
TELEPHONE (517) 787-4512
FACSIMILE (517) 787-4512
DUNCAN F. BEAMAN, RESIDENT ATTORNEY
TOWNSEND F. BEAMAN (1931-1983)

MT. CLEMENS
(810) 469-1141

GRAND RAPIDS
(616) 942-2324

05/30/01

THOMAS N. YOUNG
REW R. BASILE
WILLIAM M. HANLON, JR.
MARSHALL G. MACFARLANE
DONALD L. WOOD
THOMAS D. HELMHOLDT
NATHAN J. YOUNG
RODD L. MOORE
THOMAS E. BEJIN
KATHLEEN G. MELLON
DENISE M. GLASSMEYER
JULIA CHURCH DIERKER
DARLENE P. CONDRA
CHRISTOPHER A. MITCHELL
MOLLY BASILE MARKLEY
CHRISTIAN J. GARASCIA
ERIC L. DOYLE
ARTHUR E. GOODING, PH.D.
MICHELLE L. KNIGHT
RAYMOND C. MEIERS, JR.
AMANDA CONTI DUHAIME

Attorney's Docket: SRQ-100-A
Box PATENT APPLICATION
Assistant Commissioner of Patents
Washington, D.C. 20231

EXPRESS MAIL LABEL NO.:

EL845187571US

Sir:

Enclosed please find an application for U.S. Patent as identified below.

Inventor: Raphael M. Segler

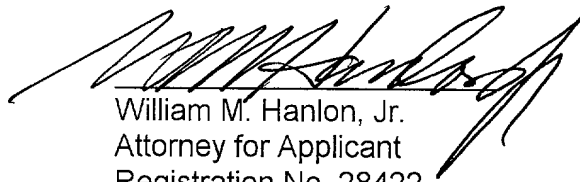
Invention: **NON-PAY CUSTOMER RETENTION METHOD**

and including: Postcard; Application including Abstract, Specification, and claims; 4 sheets of drawings; Combined Declaration and Power of Attorney; Information Disclosure Statement; Recordation Form Cover Sheet; Assignment; and

Filing Fee:	\$355.00
Recordation Fee:	40.00
Total	\$395.00

Please charge any deficiency or credit any excess in the enclosed fees to
Deposit Account No. 25-0115.

**Applicant, and the Assignee hereby assert a claim to small entity status
under 37 CFR 1.9 et. seq.**


William M. Hanlon, Jr.
Attorney for Applicant
Registration No. 28422
(248) 649-3333

YOUNG & BASILE, P.C.
3001 West Big Beaver Road
Suite 624
Troy, MI 48084-3107

05/30/01

09/870364

05/30/01